Seat No.

SHIVAJI UNIVERSITY, KOLHAPUR
DATTAJIRAO KADAM ARTS, SCIENCE AND COMMERCE COLLEGE, ICHALKARANJI
B.C.A. Part-II Semester-IV (NEP) Examination, March-2024
Enterprise Resource Planning
Sub. Code: 91182

Day and Date: Monday, 15-04-2024   **Total Marks: 80**

Time: 10:30 a.m. to 01:30 p.m.

Instructions: 1) Q. 1 and Q. 8 are compulsory
                     2) Attempt any three from Q. 2 to Q. 7

Q.1. Select the correct alternative and rewrite the sentence.   [12]

1. ERP supports _____ currency value.
   a) single   b) double
   c) multiple   d) no

2. _____ is group of people with common goal.
   a) Department   b) System
   c) Resource   d) Enterprise

3. The end-user and managers are trained _____.
   a) during implementation   b) after implementation
   c) before implementation   d) during and after implementation

4. An older system that is still of use to an organization despite the need for frequent maintenance is called _____ .
   a) obsolete system   b) legacy system
   c) repository system   d) trading system

5. RFP stands for _____ .
   a) Request For Productivity   b) Request For Profits
   c) Request For Processing   d) Request For Proposal

6. Which is the important thing the selection of package?
   a) Selection of vendor   b) Selection of consultant
   c) Selection of implementation team d) Assigning roles and responsibilities

7. Which is the first phase in ERP implementation?
   a) Understanding the problem   b) Defining solutions
   c) Getting down to work   d)   Going live

8. The _____ approach emphasizes the human element of necessary change within organizations.
   a) OLAP   b) data mining
   c) Data warehousing   d) BPR

9. SKU stands for _____ .
   a) Sale Knowledge Unit   b) Sale Keep Uniform
   c) Sale Keeping Unit   d) Stock Keeping Unit

10. In which phase the actual users of the system will be given training on how to use the system?
    a) Gap analysis   b) Reengineering
    c) Implementation team training   d) End user training

11. Which of the following is a reason for ERPs explosive growth?
    a) ERP is a logical solution to the mess of incompatible applications.
    b) ERP addresses the need for global information sharing and reporting.
    c) ERP is used to avoid the pain and expense of fixing legacy systems.
    d) All of the above.

12. ERP systems provide a number of benefits which include _____
    a) Reduced Inventory   b) Reduced Manpower
    c) Reduced cycle time   d) All of these

Q. 2. Define ERP. Explain the risks of ERP.   **[16]**

Q. 3. Explain in brief about selection of ERP subsystem.   **[16]**

Q. 4. Explain the different ERP implementation challenges.   **[16]**

Q. 5. Explain in brief about SCM.   **[16]**

Q. 6. Define ERP. Explain the reasons for growth of ERP.   **[16]**

Q. 7. Explain in brief about CRM.   **[16]**

Q. 8. Write short notes on the following (Any Four)   **[20]**

   a) BPR
   b) Future Trends in ERP
   c) Benefits of ERP
   d) MIS
   e) Oracle
   f) Selection of Vendor