

SEAT NO.:

SHIVAJI UNIVERSITY, KOLHAPUR

DATTAJIRAO KADAM ARTS, SCIENCE AND COMMERCE COLLEGE, ICHALKARANJI

B. C. A- PART I – SEM. I (NEP) EXAMINATION MARCH/APRIL 2024

SUB: PRINCIPLES OF MANAGEMENT

Subject Code: 83343

DAY AND DATE: 28/03/2024

Total Marks: 80

TIME: 10:30am to 1:30pm

- Instructions:**
1. Figures to the right indicates full marks
 2. Q. No. 1 and Q. No. 8 are compulsory
 3. Attempt any three questions from Q. no. 2 to Q. no. 7
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Q.1. Multiple Choice Questions.

[12]

1. How many levels of management _____.
A) Four
B) Three.
C) Five.
D) Two
2. Espirit de corps means _____.
A) Union in strength.
B) service is our motto.
C) buyers behauor.
D) product is our strength.
3. Rules, duties and responsibilities or workers are given in writing in _____.
A) formal organization
B) informal organization
C) business or organization.
D) strategic organization
4. F.W Taylor is associated with _____.
A) Scientific Management.
B) Future Management.
C) Modern Management.
D) Principles of Management.

5. Management is _____.

- A) An art.
- B) a science
- C) an art and a science.
- D) an art not science

6. The first and foremost function of management is _____.

- A) planning.
- B) organizing
- C) controlling
- D) coordination

7. According to Maslow, self-actualization needs is a _____.

- A) high level needs.
- B) medium level needs.
- C) lower level needs.
- D) psychological needs.

8. Following is(are) the assumption(s) of Theory X.

- A) Workers improve their efficiency.
- B) A worker prefers to get directed by others.
- C) No worker is ready to accept any responsibility
- D) All of the above

9. Herzberg's Theory of work motivation is also known as

- A) Maintenance theory of motivation
- B) Hygiene theory
- C) Two factor theory of motivation
- D) All of the above

10. A is an information system used for decision-making, and for the coordination ,control, analysis and visualization of information in an organization.

- A) Management information system(MIS)
- B) Enterprise resource management
- C) Customer relation management
- D) Material requirement planning

11. are computer program applications used by middle and higher management from a wide range of sources to support problem solving and decision making.

- A) Executive information system.
- B) Decision support system
- C) Marketing information systems
- D) Office automation systems

12. The purpose of is to implement strategies for effecting change, controlling change and helping people to adapt to change.

- A) Change management
- B) Finance management
- C) Human management
- D) Production management

Q.2) What is management ? Explain the various functions of management. – [16]

Q.3) Explain the Roles of manager in an organization. – [16]

Q.4) Define Planning. Explain the steps in planning process – [16]

Q.5) What is mean by Leadership? Explain the theories of Leadership. – [16]

Q.6) Define Controlling. Explain the steps in controlling process – [16]

Q.7) Define Motivation. Explain importance of motivation – [16]

Q.8) Short Notes – (Any Four) --[20]

- 1) Levels of management
- 2) Formal organization
- 3) Contribution of F.W Taylor
- 4) Management Information System
- 5) Virtual Organization.
- 6) Maslow's Hierarchy Theory